

Commonwealth Home Support Programme (CHSP) Fee Schedule

Pricing effective 1 July 2024

If you receive services via CHSP, you are required to make a personal contribution to your services. Your personal contribution will be based on your income. As per Commonwealth Government guidelines you will be required to declare your income to determine which fee range you will be charged. For a confidential discussion about your income declaration and circumstances, please contact the team at your local Benetas office.

Income Ranges

	Low	Medium	High
Individual	< \$39,089	> \$39,089	> \$86,208
Couple	< \$59,802	> \$59,802	> \$115,245
Family (1 Child)	< \$66,009	> \$66,009	> \$118,546
	(plus \$6,206 per additional child)		

CHSP Personal contribution fees

Service type	Low fee (max)	Medium fee (max)	High fee (max) Full cost recovery
Allied Health Services			
• Dietetics			
• Physiotherapy	\$15.00 per visit	\$20.00 per visit	As per Private Fee Schedule
• Podiatry			
• Occupational Therapy	\$15.00 per hour	\$20.00 per hour	
Exercise Programs			
• Keeping your balance	\$10.00 per visit	\$15.00 per visit	\$65.00 per visit
• Better Mobility			
Domestic Assistance	\$11.00 per hour	\$18.50 per hour	Please refer to separate private fee schedule
Personal Care	\$11.00 per hour	\$18.50 per hour	
Flexible Respite	\$11.00 per hour	\$18.50 per hour	
Social Support Individual (can include unaccompanied shopping & meal prep)	\$11.00 per hour	\$18.50 per hour	
Nursing	\$11.00 per visit	\$14.00 per visit	
Continence Nursing	\$18.00 per visit	\$40.00 per visit	
Social Support Groups (For outings add cost of meal or cost of event as applicable)	\$14.00 per session	\$17.50 per session	\$140.00 per session
Home Maintenance (Non-Public Holiday) - Plus cost of materials	\$18.00 per hour	\$23.00 per hour	\$85.00 per hour
Home Modification - Plus cost of materials	\$18.00 per hour	\$23.00 per hour	\$85.00 per hour
Meals on Wheels	\$13.00 per meal	\$13.00 per meal	\$21.00 per meal

*Not all regions provide all services. Please see table on page 2 for specific service provisions available by region.

CHSP Services by region

Service type	Macedon Ranges	Hepburn	Gippsland (Baw Baw/Latrobe)	Metro
Allied Health Services	✓			
Exercise Programs	✓			
Domestic Assistance	✓	✓	✓	✓
Personal Care	✓	✓	✓	✓
Flexible Respite	✓	✓	✓	✓
Social Support Individual	✓	✓	✓	
Nursing	✓			✓
Continence Nursing	✓			
Social Support Groups	✓	✓	✓	✓
Home Maintenance		✓	✓	
Home Modification		✓	✓	
Meals on Wheels			✓	✓

Additional Information

- Benetas offers CHSP services to eligible clients (must be registered with My Aged Care) in Hepburn Shire, Southern Metropolitan Melbourne, Eastern Metropolitan Melbourne, Gippsland and Macedon Ranges. For funding options please speak to a team member at your local Benetas Office;
- Fees are reviewed annually and are subject to change and in alignment with Commonwealth Home Support Programme guidelines;
- GST is applied to the above costs where services are purchased on behalf of a client;
- All services and products are arranged and approved in consultation with yourself and are based on your assessed needs and established goals within your care plan;
- As Benetas has a responsibility to staff, 24 hours' notice of cancellation is required to ensure no cancellation fee. If notification is not received in this timeframe full service charges will apply;
- CHSP funding cannot cover services or products funded by another source such as Home Care Packages, TAC, Medicare or private health;
- Clients on Home Care Packages, TAC, Private Health Insurance or Privately funded will be required to pay full cost fees;
- A flat rate per visit applies to nursing and continence services for low and medium income ranges. If you are in the high income range, you are charged per hour. In these instances, minimum visit time charged is 30 minutes;
- Whilst our preferred method of payment is via direct debit, there are several payment options eg credit card, Bpay, etc. If you are receiving services onsite through Macedon Ranges Health, payment is to be made over the counter after your visit. If you receive services in your home, you will receive a monthly invoice.