

Homecare Client Private Fee Schedule

Fees effective 1st July 2024



Services Fees

Your remaining Home Care Package budget can be used on an extensive range of services tailored to your care plans, goals and preferences.

Our friendly staff provide many of these services, however, you are also able to choose other suppliers to meet your varying preferences. In these instances, please speak to your Client Advisor to determine the fees of other suppliers. The below fees also apply if you choose to top-up your home care services privately.

Common services



Transport

We can provide transport to and from shopping, appointments or social activities.

**\$1.34 per km fee in addition to the rates below*



Shopping

We can support you with grocery and other types of shopping (we can accompany you, or shop for you).



Household Tasks and Cleaning

Relax as we offer a hand around the home with household tasks such as mopping, vacuuming, cleaning surfaces, and more.



Social Community

We can accompany you and/or coordinate your social outings and out of home entertainment such as day trips, or your activity of choice.



In-Home Respite

Enjoy genuine care and companionship whilst you or your loved one takes a break.



Meal Preparation

We can prepare healthy home cooked meals to suit your dietary requirements. We also assist with eating when needed.



Personal Care

We can support you with tasks such as bathing, showering and getting in and out of bed. We also assist with general activities such as taking medication or using technology.

Benetas Fees									
	Personal Care	Shopping	Household Tasks and Cleaning	Social Community	In-Home Respite	Meal Preparation	Transport*	Light gardening	
Monday - Friday 7am - 5pm	60 mins = \$79.50								\$85.00**
Weekday out of hours	60 mins = \$97.00								N/A
Weekend - Sat and Sun all day	60 mins = \$106.70								N/A
Public Holiday	60 mins = \$154.20								N/A

Services may be billable if you provide less than 24 hours notice to cancel. Benetas Direct Care common services may now increase up to twice per year.

**\$1.34 per km fee in addition to the rates below*

***Gippsland direct gardening services only. Ask for a quote for all other regions.*

In Home Nursing

Our qualified and compassionate nurses offer acute and chronic nursing care, as well as ongoing monitoring and support including:

- Post-acute and hospital in the home care
- Managing complex acute and chronic wounds
- Medication management and supervision
- Administering intravenous medication
- Diabetes management
- Comprehensive, holistic and clinical nursing assessments
- Assistance with daily living requirements including showering (if clinically indicated), application of compression stockings, medication administration and general wellbeing checks
- Contenance management and catheter care
- Recommendations and care plans for safe ongoing support or for prevention of failing health.

Benetas Nursing Fees		
Monday - Friday 7am - 5pm	30 mins	\$110.00
	60 mins	\$135.86
Weekend and out of hours	30 mins	\$135.86
	60 mins	\$161.71
Public Holiday	30 mins	\$178.40
	60 mins	\$222.38
Contenance Nursing	60 mins	\$145.00

*Services may be billable if you provide less than 24 hours notice to cancel

Benetas Cottage Respite

While most of our clients enjoy in-home respite support, we can also offer daily activity and overnight stay services at one of our dedicated respite centres.

Cottage and Overnight Respite	
Monday to Friday (from 10am per 24 hour period)	\$380.00* – \$913.00
Weekends and out of hours	\$435.00* – \$1,015.00
Public holidays	\$450.00*

*These rates are dependent upon the number of clients per personal carer and are based on one to three clients, which will be determined at the time of booking.

Social Day Programs

We offer all sorts of ways for you to stay socially active, such as a wide range of social support groups and wellbeing classes, for example, falls prevention, mobility improvement and strength balance training.

	Social Support Groups	Wellbeing Classes	Social Network Activities
Monday – Friday*	\$140.00	\$10.00 – \$26.00	Fee determined at booking

*Talk to us about sourcing costs for social networking activities outside regular operating hours

Additional information

GST

Benetas does not charge GST on services provided by external suppliers.

Cancellation Fee

As we have a responsibility to our staff and sometimes as a result of being invoiced for a cancellation fee by third parties, a cancellation fee may apply if you provide less than 24 hours notice of cancellation.

- All services and products are arranged and approved in consultation with yourself and your Client Advisor and are based on your assessed needs and established goals within your care plan.
- Some services and products attract subsidies through various programs, please enquire with your Client Advisor for options and eligibility.
- Some services may not be available in some areas and prices for other suppliers will vary by location.
- Home Care Package funding cannot cover services, gap payments or products funded by another source such as TAC, Medicare or private health insurance.
- The fees of other suppliers may vary and are subject to the supplier's discretion. Your Client Advisor will confirm these fees with you at the time of booking.

Rules for providers and consumers:

For more information about the government contribution and what consumers should expect from their Home Care Package budget, visit My Aged Care (myagedcare.gov.au). Consumers can download “Home Care Package Manual for Care Recipients” for in-depth information. You can download your Operational Manual for Home Care Package consumers for in-depth information about rules for providers on the fees they're allowed to charge, and what your Home Care Package can be used for.

About us

We are a leading not-for-profit provider of residential aged care, in-home and community services, respite, nursing, allied health and retirement living in Victoria. We provide older people, their loved ones and carers with outstanding levels of customer service and individualised care when they need it.

Established in 1948 by a small group of volunteers, our vision is: a positive and fulfilling experience of ageing where everyone has the opportunity to live their best life.



Please contact the team at your local office for clarification on items that can be funded or for more information visit myagedcare.gov.au/publications/home-care-packages-manual-pdf